

January, 2009  
Alert No. 01



## BAGGAGE ALLOWANCE AND POLICIES AM / AM CONNECT EQUIPMENT

**OBJECTIVE**  
**EFFECTIVNESS**  
**REACH**  
**APLICACION**  
**GUIDE**

Replaces alert  
07-03 and its  
updates

2nd update  
04Feb09  
3rd update  
04Mar09  
4th update  
25Mar09  
5th update  
16May09  
6th update  
03Jun09  
7th update  
16Jun09  
8th update  
18Jun09  
9th update  
24Jun09

To update information on AeroMexico's baggage allowance and policies on all routes.

**Immediate**

Airport Managers, Duty Managers, Shift Bosses, Supervisors, Passenger Service Agents in Airports, Sales Offices and Reservations.

### Mexico

Class of Service	Baggage Allowance	Excess Baggage
Premier	66lb. / 30 kg.	\$150.00 MXN + IVA per each excess kg.
Tourist	55 lb. / 25 kg.	

### Canada / USA / Central America

Class of Service	Baggage Allowance	Excess Baggage
Premier	2 pieces max. weight 70 lb. / 32 kg. each with a max lineal surface of (length + width + height) 1.58 m / 62 pl.	<u>By Weight:</u> ± Premier: 33 kg. to 45 kg. = 100 USD + taxes ± Tourist: 24 kg. to 32 kg. = 100 USD + taxes 33 kg. to 45 kg. = 200 USD + taxes  <u>By Piece:</u> ± Tourist Central America: 2 <sup>nd</sup> piece = 15 USD + taxes ± Tourist USA / Canada: 2 <sup>nd</sup> piece = 25 USD + taxes*** ± Premier y Tourist: 3 <sup>rd</sup> to 5 <sup>th</sup> piece = 100 USD + taxes ± Premier y Tourist: 6 <sup>th</sup> to 7 <sup>th</sup> piece = 250 USD + taxes <u>By Volume:</u> ± More than 1.58 m = 100 USD + taxes
Tourist	1 piece max. weight 50 lb. / 23 kg. each with a max. lineal surface of (length + width + height) 1.58 m / 62 pl.	

\*\*\*Promotion second piece of baggage free on all flights between Mexico, Ontario, Toronto, Montreal, **ORD-MLM and ORD-GDL.**

### Europe

Class of Service	Baggage Allowance	Excess Baggage
Premier	2 pieces max. weight 70 lb. / 32 kg. each with a max lineal surface of (length + width + height) 1.58 m / 62 pl.	<u>By Weight:</u> ± 24 kg. to 32 Kg. = 80USD + taxes (50EUR) ± 33 kg. to 45 Kg. = 120 USD + taxes (75EUR) <u>By Piece:</u> ± 3rd to 7th piece = 238 USD + taxes (150EUR) <u>By Volume:</u> ± More than 1.58 m = 238 USD + taxes (150EUR)
Tourist	2 pieces max. weight 50 lb. / 23 kg. each with a max. lineal surface of (length + width + height) 1.58 m / 62 pl.	

**Peru**

Class of Service	Baggage Allowance	Excess Baggage
Premier	3 pieces max. weight 70 lb. / 32 kg. each with a max lineal surface of (length + width + height) 1.58 m / 62 pl.	<u>By Weight:</u> ± Premier: 33 a 45 kg. = 120 USD + taxes ± Tourist: 24 kg. to 32 kg. = 25 USD + taxes 33 kg. to 45 kg. = 120 USD + taxes
Tourist	2 pieces max. weight 50 lb. / 23 kg. each with a max. lineal surface of (length + width + height) 1.58 m / 62 pl.	<u>By Piece:</u> ± Premier: 4 <sup>th</sup> to 7 <sup>th</sup> piece = 120 USD + taxes ± Tourist: 3 <sup>rd</sup> to 7 <sup>th</sup> piece = 120 USD + taxes <u>By Volume:</u> + More than 1.58 m = 120 USD + taxes

**Excess Baggage for Pets**

Mexico	USA	Central America, Europe and South America	Asia
45 USD	90 USD	120 USD	220 USD

**Argentina / Chile**

Class of Service	Baggage Allowance	Excess Baggage
Premier	3 pieces max. weight 70 lb. / 32 kg. each with a max lineal surface of (length + width + height) 1.58 m / 62 pl.	<u>By Weight:</u> ± 33 kg. to 45 kg. = 120 USD + taxes <u>By Piece:</u> ± Premier: 4 <sup>th</sup> to 7 <sup>th</sup> piece = 120 USD + taxes
Tourist	2 pieces max. weight 70 lb. / 32 kg. each with a max lineal surface of (length + width + height) 1.58 m / 62 pl.	± Tourist: 3 <sup>rd</sup> to 7 <sup>th</sup> piece = 120 USD + taxes <u>By Volume:</u> ± More than 1.58 m = 120 USD + taxes

**Brazil**

Class of Service	Baggage Allowance	Excess Baggage
Premier	3 pieces max. weight 70 lb. / 32 kg. each with a max lineal surface of (length + width + height) 1.58 m / 62 pl.	<u>By Weight:</u> ± 33 kg. to 45 kg. = 75 USD + taxes <u>By Piece:</u> ± Premier: 4 <sup>th</sup> to 7 <sup>th</sup> piece = 75 USD + taxes
Tourist	2 pieces max. weight 70 lb. / 32 kg. each with a max lineal surface of (length + width + height) 1.58 m / 62 pl.	± Tourist: 3 <sup>rd</sup> to 7 <sup>th</sup> piece = 75 USD + taxes <u>By Volume:</u> ± More than 1.58 m = 75 USD + taxes

**Asia**

Class of Service	Baggage Allowance	Excess Baggage
Premier	3 pieces max. weight 70 lb. / 32 kg. each with a max lineal surface of (length + width + height) 1.58 m / 62 pl.	<u>By Weight:</u> ± 33 kg. to 45 kg. = 200 USD + taxes <u>By Piece:</u> ± Premier: 4 <sup>th</sup> to 7 <sup>th</sup> piece = 120 USD + taxes
Tourist	2 pieces max. weight 70 lb. / 32 kg. each with a max lineal surface of (length + width + height) 1.58 m / 62 pl.	± Tourist: 3 <sup>rd</sup> to 7 <sup>th</sup> piece = 200 USD + taxes <u>By Volume:</u> ± More than 1.58 m = 200 USD + taxes

\*\*\* From July 1-31, 2009 a 3<sup>rd</sup> free bag of 23Kg/50lb will be allowed for Brazilian customers traveling in coach class to/from a connecting flight NRT/GRU.

**Charter Flights**

**AM 6171 TIJ – MTY – HAV / AM 6172 HAV – MTY – TIJ**

Class of Service	Baggage Allowance	Excess Baggage
Only	35 kg.	3.00 USD + taxes per each excess kg.

### Excess Baggage for Specific Articles

Articles	Fee Accessed	Included in Baggage Allowance
Leisure or professional bicycles with one seat without a motor	65 USD	No
Surfing equipment with sail ( <i>windsurfing</i> ), folded mast and sail	65 USD	No
Sports boards ( <i>surfboard or boogie board or snowboard</i> )	60 USD	No
Scuba diving equipment	60 USD	No
Hunting equipment	65 USD	Yes
Fishing equipment	65 USD	Yes
Gold equipment***	65 USD	Yes
Skiing equipment****	65 USD	Yes

Note: the transportation of these article swill be accepted on all AM and AM Connect equipment without exception.

\*\*\*\* Promotion Free Skiing Equipment from / to ABQ, SEA y SLC.

### The AeroMexico Platinum Card American Express

Route	Clase Premier / Tourist
Mexico, Brazil	1 additional piece of baggage with a max weight of 28 lb. / 13 kg.
USA, Central America, South America (except Brazil), Asia, Europe	1 additional piece of baggage with a max weight of 33 lb. / 15 kg.

The AeroMexico Platinum American Express cardholders have the right to travel with an additional piece of luggage when purchasing their ticket and showing their credit card at the AeroMexico airport ticket counter where their flight originates, on all flights operated by AM and AM Connect (3 and 4 digits).

### Carry-on Baggage

Quantity	Type of Baggage
1	Portfolio, hand bag or computer bag (Lap Top)
1	Baggage with a max weight of 22lb. / 10 kg. a max lineal surface of (length + width + height) 1.15 m

#### Note:

It is important to include the number of pieces / weight / labels that are documented in the boarding area, as well as inform Operations so they maybe considered as part of the weight of the aircraft and for better baggage control

FUENTE

MSP: Capítulo 3, Sección 4, actualización en proceso / Boletín MOT 01/09.